



Equity provide PANARC with secure, flexible cloud-based solutions

A look at how Equity have streamlined the IT and Communications Infrastructure at PANARC Interior Solutions.

eq protect

PANARC is a high quality interior contractor specialising in trade packages that typically include suspended ceilings, glazed screens, demountable partitions, acoustic treatments, drywall partitions and linings, fire protection, glass reinforced gypsum, and fibrous plaster across the UK.

PANARC first engaged with Equity in 2015 and since then have continued to call on their unrivalled IT expertise and support.

Challenge

PANARC were using a disparate collection of providers to deliver different services,

meaning contracts and pricing were complex and costly and the continuity of support was poor.

A move of premises in 2015 provided PANARC with the ideal opportunity to conduct a thorough review of their services and look to source their coconnectivity and communication solutions from a single provider, allowing them to simplify contractual and pricing arrangements and ensure a consistent level of service and support.

Solution

PANARC approached Equity to provide connectivity and communications systems for their fifteen-strong staff. Following this first successful

installation, Equity have been the go-to partner for all of PANARC's ongoing IT requirements.

Cloud Applications

PANARC were looking for all of their cloud applications, including specialist software, to be managed by one provider. To minimise company downtime and to ensure fit-for-purpose software applications, Equity also manage the upgrade of hardware for PANARC, offering a preconfigured, delivered-to-desk, business-ready solution.

Solution

Equity know our business and know what will work best for us

Results

Equity are able to help, regardless of the nature of the technical issue

Always up to date and upgrading is no longer a hassle

Cloud Infrastructure

With a large proportion of the team working remotely, PANARC were looking for a solution that facilitated secure, flexible access to company and client information. Migrating to the cloud has enabled PANARC to increase the productivity of

a cloud-based solution from Equity, PANARC were able to simplify their communications infrastructure, benefiting from the latest innovations in both VoIP telephony and fixed line technologies. By transitioning all of their services under a single contract for a single

Results

Through their partnership with Equity, PANARC have been able to streamline their IT and communications infrastructure under one contract which offers them both time-savings and cost efficiencies, as well as ensuring that they are always

technology requirements. This has enabled PANARC to increase staff productivity through the implementation of secure, flexible cloud-based solutions that ensure PANARC's field-based team are able to respond quickly and efficiently to their customer's needs.



their workforce and improve customer satisfaction as engineers can now access key customer documentation anytime, anywhere, ensuring that client queries can be actioned quickly and efficiently.

Communications

PANARC initially engaged Equity to upgrade their communications infrastructure as they wanted to take advantage of advances in technology. PANARC were keen to replace their old, expensive system with a modern VoIP solution that would offer more features at a reduced cost. By unifying their communications with

price, PANARC have been able to reduce the administrative burden of managing multiple services from multiple providers.

Support

With a predominately field-based team, PANARC needed a reliable and responsive support partner who would be available as and when the team required. Equity provide a support service that has an in-depth knowledge of PANARC's infrastructure and understands the requirements of their business, helping them remotely and onsite via their dedicated engineering team.

"Equity have streamlined our requirements and have given us the best solution for our business and budget. Having one supplier who we can rely on is imperative to ensure the smooth running of our business."

Peter Fernberg, Partner, PANARC

benefitting from the latest advancements in technology.

PANARC now have access to a reliable and timely support service provided by a partner that understands their individual business and

**Call for a free consultation
01753 668 668**

**or for more information visit
www.equitynetworks.co.uk**